

ORIGINAL

OPEN MEETING



0000145865

MEMORANDUM

TO: THE COMMISSION

FROM: Utilities Division

DATE: June 21, 2013

RE: IN THE MATTER OF THE APPLICATION OF QWEST CORPORATION DBA CENTURYLINK FOR APPROVAL TO MAKE CHANGES TO THE SERVICE QUALITY PLAN TARIFF. (DOCKET NO. T-01051B-13-0199)

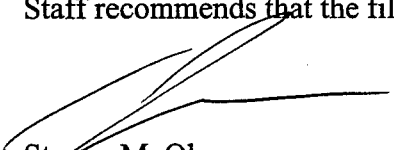
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AZ CORP COMMISSION
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2013 JUN 21 PM 4:48

On June 18, 2013, Qwest Corporation d/b/a CenturyLink QC ("Qwest") filed revisions to its Service Quality Plan Tariff. The filing seeks to revise a tariff first approved by the Commission in Decision No. 59147 on July 14, 1995 and subsequently reaffirmed by Decision No. 59421 on December 20, 1995.

In addition to containing terms and conditions for service quality standards, reports and penalties corresponding to the provision of Qwest service in all of Qwest's Arizona wire centers, the Qwest Service Quality Tariff is referenced in all Certificates of Convenience and Necessity ("CC&N") decisions as the standard by which Competitive Local Exchange Carriers ("CLECs") are expected to abide in the provision of service.

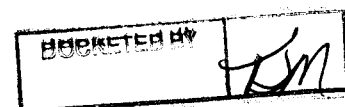
Qwest is an Incumbent Local Exchange Carrier ("ILEC") with retail services now classified as competitive subject to the terms and conditions in Decision No. 73354 on August 21, 2012. Staff is evaluating the filing and given the current deadlines will not be able to complete its analysis in time for inclusion on the July 2013 Open Meeting Agenda. Therefore, Staff recommends that the filing be suspended until November 15, 2013, 120 days.


Steven M. Olea
Director
Utilities Division

SMO:AFF:WMS:sms\MAS

ORIGINATOR: Armando Fimbres and Wilfred Shand

Arizona Corporation Commission
DOCKETED
JUN 21 2013



1 **BEFORE THE ARIZONA CORPORATION COMMISSION**

2 BOB STUMP

Chairman

3 GARY PIERCE

Commissioner

4 BRENDA BURNS

Commissioner

5 BOB BURNS

Commissioner

6 SUSAN BITTER SMITH

Commissioner

7
8 IN THE MATTER OF THE APPLICATION)
9 OF QWEST CORPORATION DBA)
10 CENTURYLINK FOR APPROVAL TO)
11 MAKE CHANGES TO THE SERVICE)
12 QUALITY PLAN TARIFF)
13 _____

DOCKET NO. T-01051B-13-0199

DECISION NO. _____

ORDER

14 Open Meeting
15 June 27, 2013
16 Phoenix, Arizona

17 BY THE COMMISSION:

18 FINDINGS OF FACT

19 1. On June 18, 2013, Qwest Corporation d/b/a CenturyLink. QC ("Qwest") filed tariff
20 revisions to its Service Quality Plan Tariff.

21 2. The filing seeks to revise a tariff first approved by the Commission in Decision No.
22 59147 on July 14, 1995 and subsequently reaffirmed by Decision No. 59421 on December 20,
23 1995.

24 3. In addition to containing terms and conditions for service quality standards, reports
25 and penalties corresponding to the provision of Qwest service in all of Qwest's Arizona wire
26 centers, the Qwest Service Quality Tariff is referenced in all Certificates of Convenience and
27 Necessity ("CC&N") decisions as the standard by which Competitive Local Exchange Carriers
28 ("CLECs") are expected to abide in the provision of service.

6. Staff recommends that the filing be suspended until November 15, 2013, 120 days.

ORDER

IT IS THEREFORE ORDERED that the tariff filing be and hereby is suspended until November 15, 2013.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

BY THE ORDER OF THE ARIZONA CORPORATION COMMISSION

CHAIRMAN

COMMISSIONER

COMMISSIONER

COMMISSIONER

COMMISSIONER

IN WITNESS WHEREOF, I, JODI JERICH, Executive Director of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this _____ day of _____, 2013.

JODI JERICH
EXECUTIVE DIRECTOR

DISSENT: _____

DISSENT: _____

SMO:WS:sms\MAS

1 SERVICE LIST FOR: Qwest Corporation d/b/a CenturyLink. QC
2 DOCKET NO. T-01051B-13-0199

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4 Associate General Counsel
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9 Arizona Corporation Commission
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